

Final Project Paper

Team Kappa

Keyloggers: *Effective uses in Cyber Forensics & Hacking*

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Introduction:

Our project is **Keyloggers: Effective uses in Cyber Forensics & Hacking.**

We have chosen to focus on keyloggers because most students have very little experience with keyloggers. Many of the students who do have experience with keyloggers have not used them in the professional industry; thus, lacking the context of how and when they are used. It is also important for students to know which software keylogging programs are available, and most importantly how they are used.

Computer Forensics consists of the art of examining digital media to preserve, recover, and analyze the data in an effective manner. [1] Keyloggers can effectively assist a computer forensics analyst in the examination of digital media. Keyloggers are especially effective in monitoring ongoing crimes. Keystroke loggers are available in software or hardware form, and are used to capture and compile a record of all typed keys. The information gathered from a keystroke logger can be saved on the system as a hidden file, or emailed to the hacker/forensic analyst. Generic keystroke loggers typically record the application name, time and date when the application was accessed, as well as all keystrokes associated with the application. Advanced keystroke loggers have many additional features. Our chosen keylogger has the following features [2, 18]:

- Monitors Keystrokes
- Monitors sent and received emails
- Logs events in a timeline
- Logs internet chat conversations

Captures screenshotsKeystroke loggers have the advantage of collecting information before it is encrypted; thus, making a forensic analyst's job easier. Through our research, we have selected the best keylogger: SpyTech SpyAgent. Our video conveys the implementation, use, and data analysis of the logger through a voice-oveted tutorial [21].

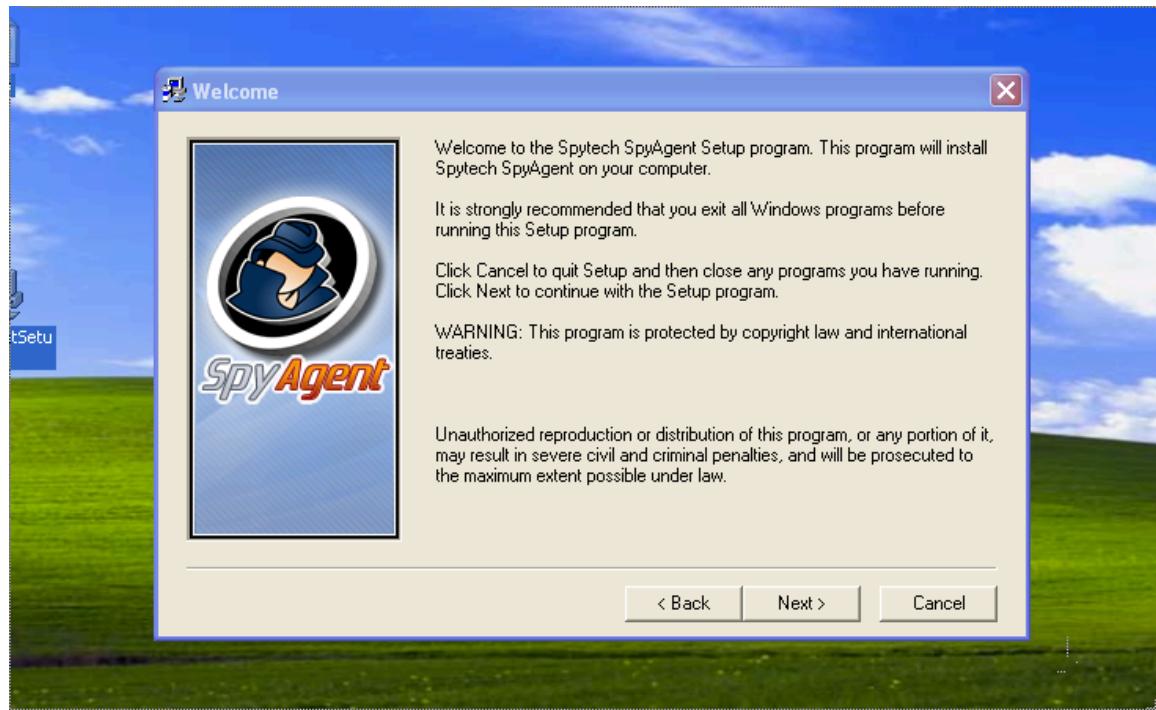
Tutorial Walkthrough:

See next page.

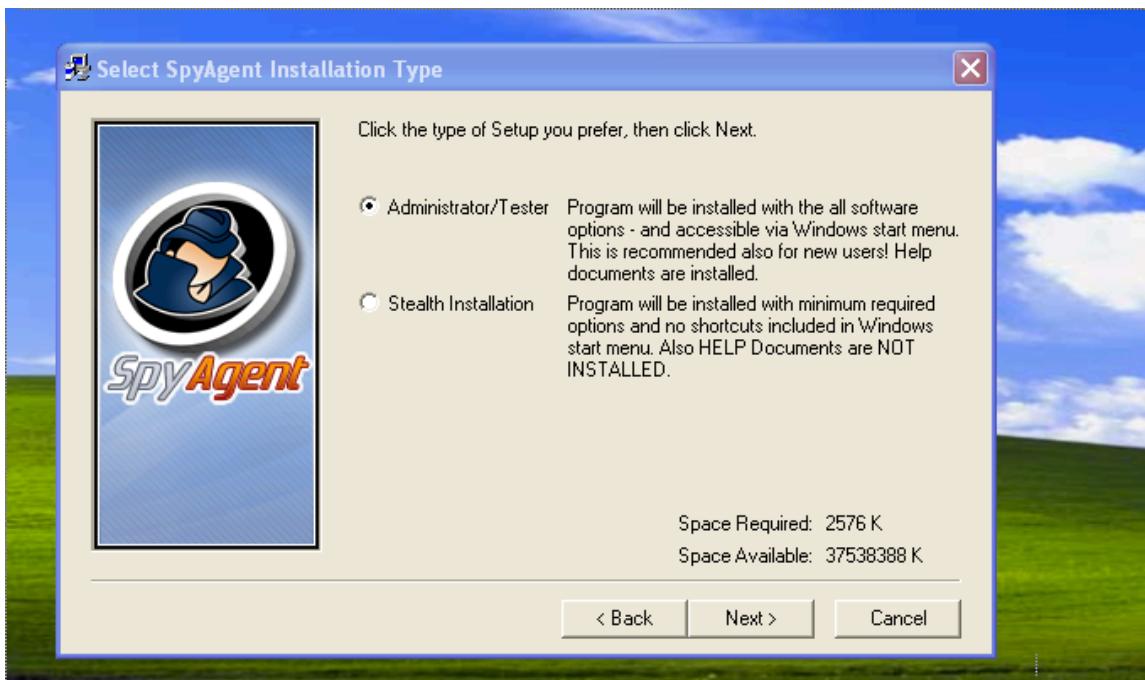


The screenshot shows the homepage of the Spytech Spy Agent website. The header features the Spytech logo and navigation links for Home, Software, Services, Buy Now, Resellers, Support, News, and Contact. A green call-to-action button for 'Buy Now' is prominently displayed. The main content area highlights 'Spytech SpyAgent' as 'Our Most Popular Computer Monitoring Spy Software'. It includes a brief description of the software's features, a price of \$69.95 (regularly \$89.95), and a screenshot of the software's interface showing various monitoring features. A sidebar on the right contains 'Related Content' links such as 'What's new in 7.32', 'System Requirements', 'SpyAgent FAQ', 'SpyAgent's Awards', 'Stealth Edition', and 'Stealth Install Guide'.

Step 1: Go to website, download SpyAgent.



Step 2: Click on executable and follow instructions



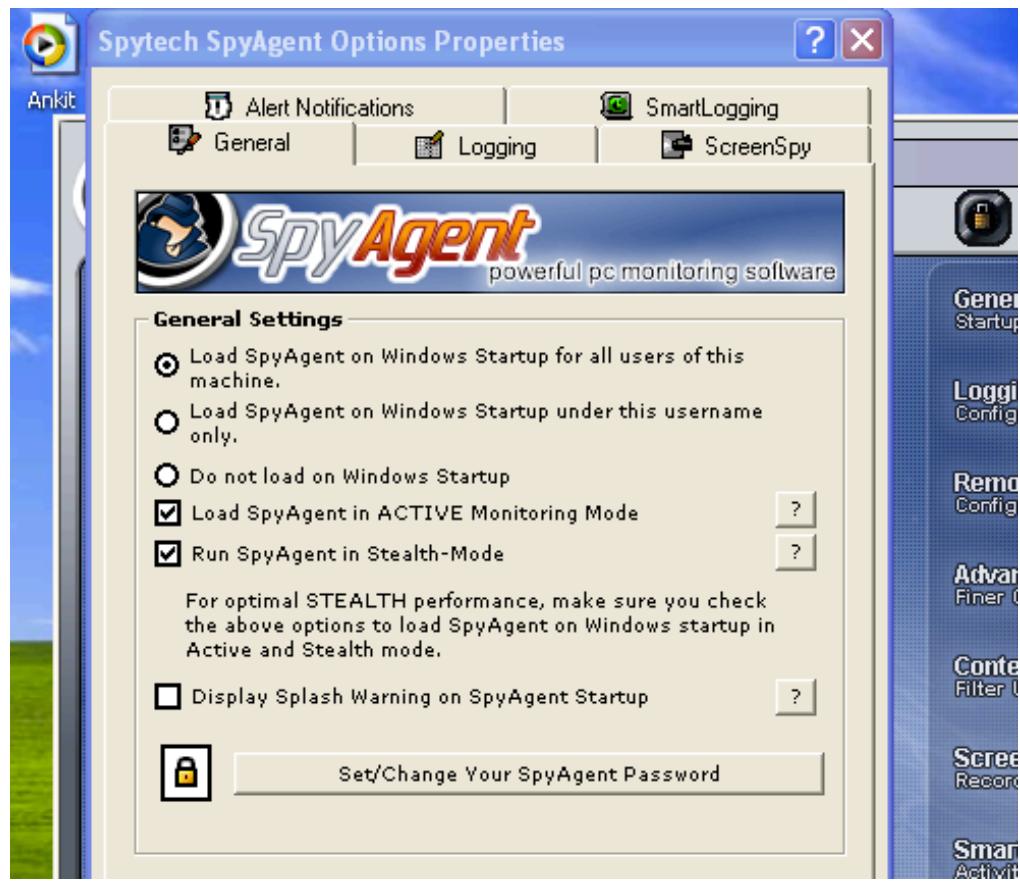
Note: Can choose to run in either Administrator or stealth mode

Note: The hot key combination for running SpyAgent is
CONTROL+SHIFT+ALT+M

Note: You can select in installation the time delay it takes for SpyAgent to open after Windows loads.



Step 2.5: Click "Program Options" at the bottom



Click the “Load SpyAgent on Windows Startup for all users of this machine” radio button.

Click “OK” or choose to monitor a specific user

Click “Run SpyAgent in stealth mode” radio button.



Click “Setup/Change Your SpyAgent Password” button at bottom, then enter your information and then click OK.

Click OK to accept Spytech SpyAgent Options Properties



Step 3: Click “Remote Log Delivery” in right-hand column

Step 4: Click “Send all Logs Via E-mail” radio button.

Step 5: In the “Send Mail too” text box, write desired e-mail

Step 6: Choose time interval for which you wish to receive the monitoring logs.

Step 7: Select “Send Keystroke Logs” radio button

Step 8: Select “Send Windows Log” radio button

Step 9: Select “Send Connections Log” radio button

Step 10: Select “Send Actions and Events Log” radio button

Step 11: Select “Send Snapshot of Current Desktop Log” radio button

Step 12: Select “Send Websites Log” radio button

Step 13: Select “Send Applications Log” radio button

Step 14: Select “Send Documents/Print Log” radio button

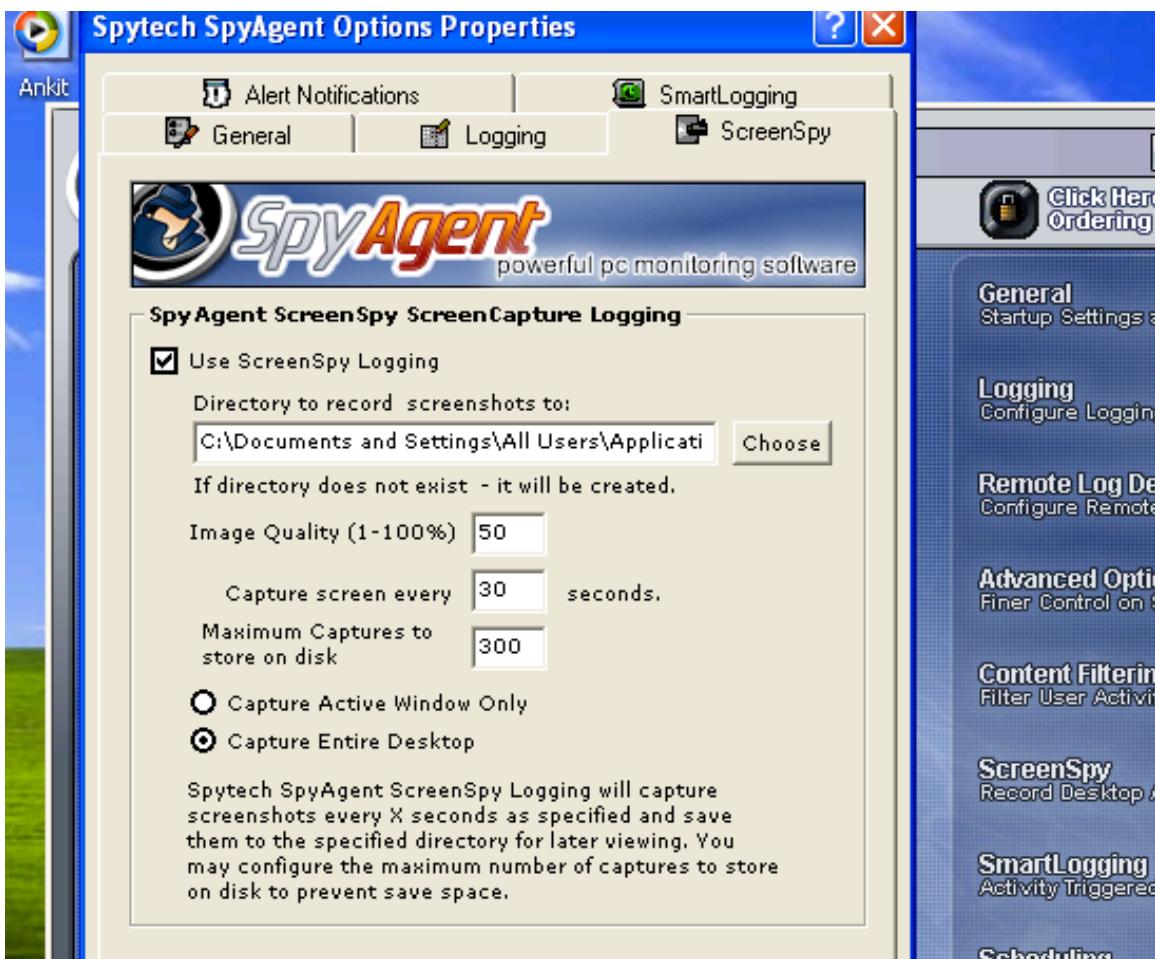
Step 15: Click OK



Step 16: Click the “Logging” feature button on the right-hand side.

Step 16.5: Click all radio boxes.

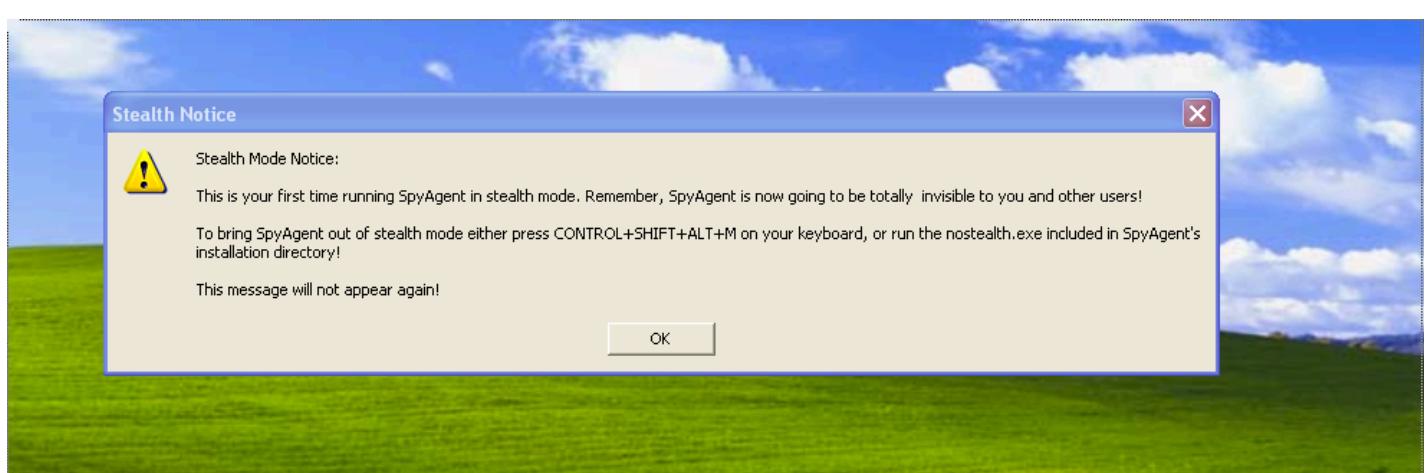
Click OK



Step 17: Click the “ScreenSpy” button on the right-hand side.

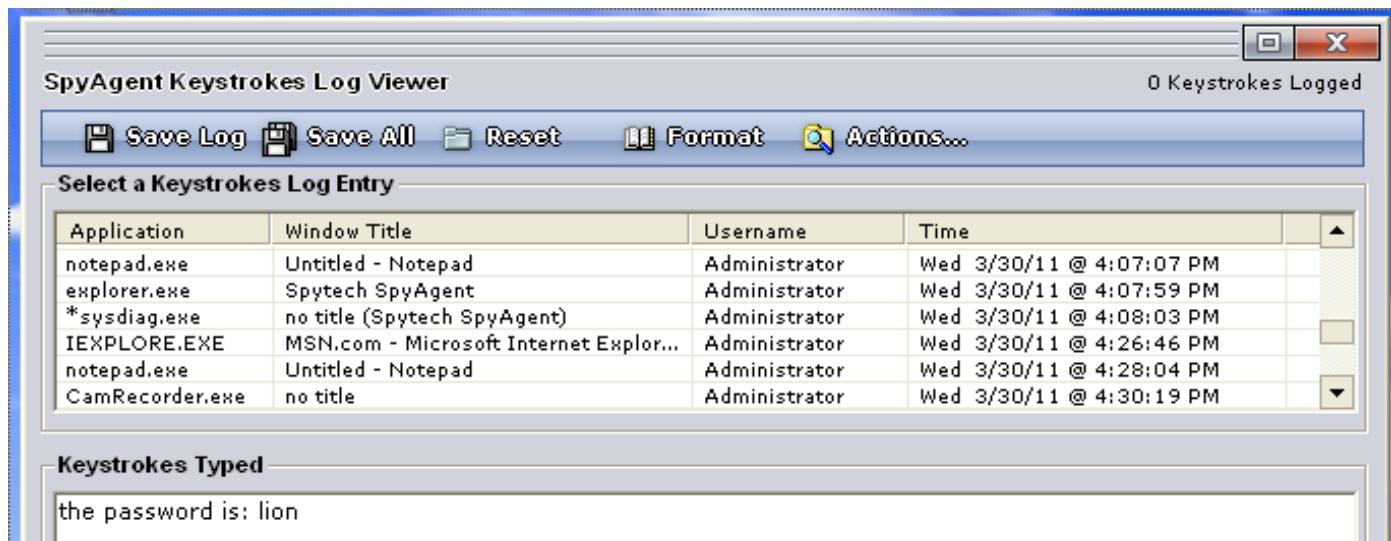
Step 17.5 Select the “Use ScreenSPy Logging” radio box. Choose where you would like to save your screenshots. For this demo, we will be using the default setting. Click OK.

Step 18: Click “Start Monitoring” in the lower left-hand corner. Enter your password



Step 19: Use the hotkey mentioned above

Step 21: Click OK

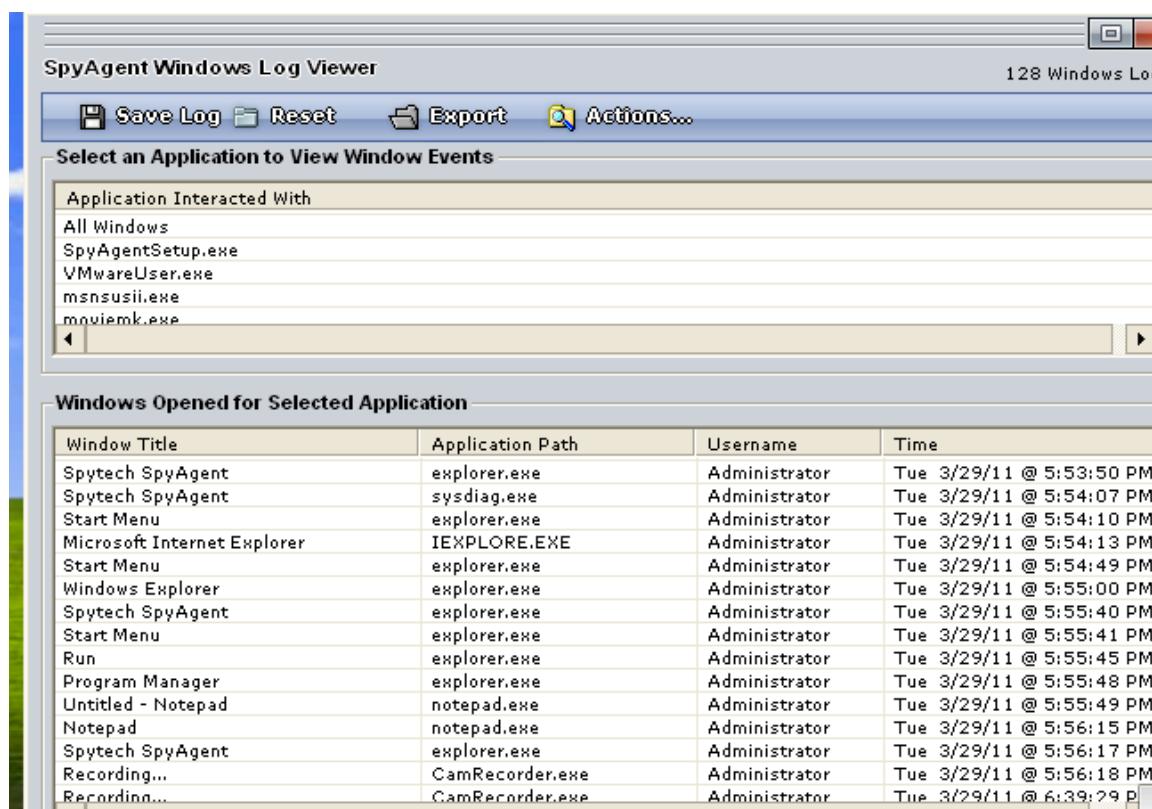


Step 22: Click "Keystrokes Typed" in the General user Activities window pane.

Step 23: Select the "Save Log" button at the top left of the page.

Step 24: Name the file "Keystrokes" and save it on the desktop

Step 25: Close the window



Step 26: Click the "Windows Viewed" button in the General user Activities window pane.

Step 27: Select the "Save Log" button at the top left of the page.

Step 28: Name the file "WindowsLog" and save it on the desktop

SpyAgent Applications Log Viewer					66 Applications Logged	
		Save Log	Reset	Execute	Export	Actions...
Application Ran	Username	Start Time	End Time			
C:\WINDOWS\system32\notepad.exe	Administrator	Tue 3/29/11 @ 5:55:49 PM	Tue 3/29/11			
C:\WINDOWS\Explorer.EXE	Administrator	Tue 3/29/11 @ 5:53:50 PM	Tue 3/29/11			
C:\Program Files\VMware\VMware Tools\VM...	Administrator	Tue 3/29/11 @ 5:53:50 PM	Tue 3/29/11			
C:\Program Files\VMware\VMware Tools\VM...	Administrator	Tue 3/29/11 @ 5:53:50 PM	Tue 3/29/11			
C:\WINDOWS\system32\wscntfy.exe	Administrator	Tue 3/29/11 @ 5:53:50 PM	Tue 3/29/11			
C:\Program Files\VMware\VMware Tools\TPA...	Administrator	Tue 3/29/11 @ 5:53:50 PM	Tue 3/29/11			
C:\WINDOWS\system32\wuauctl.exe	Administrator	Tue 3/29/11 @ 5:53:50 PM	Tue 3/29/11			
C:\Fraps\fraps.exe	Administrator	Tue 3/29/11 @ 5:53:50 PM	Tue 3/29/11			
C:\Program Files\TechSmith\Camtasia Studio...	Administrator	Tue 3/29/11 @ 5:53:50 PM	Tue 3/29/11			
C:\Program Files\TechSmith\Camtasia Studio...	Administrator	Tue 3/29/11 @ 5:53:50 PM	Tue 3/29/11			
C:\Program Files\Spytech Software\Spytech ...	Administrator	Tue 3/29/11 @ 5:53:50 PM	Tue 3/29/11			
C:\Program Files\Spytech Software\Spytech ...	Administrator	Tue 3/29/11 @ 5:53:51 PM	Tue 3/29/11			
C:\Program Files\Internet Explorer\iexplore.e...	Administrator	Tue 3/29/11 @ 5:54:14 PM	Tue 3/29/11			
C:\WINDOWS\system32\notepad.exe	Administrator	Tue 3/29/11 @ 6:41:11 PM	Tue 3/29/11			
C:\Program Files\Internet Explorer\iexplore.e...	Administrator	Tue 3/29/11 @ 6:40:01 PM	Tue 3/29/11			
C:\WINDOWS\Explorer.EXE	Administrator	Tue 3/29/11 @ 6:39:29 PM	Tue 3/29/11			
C:\Program Files\VMware\VMware Tools\VM...	Administrator	Tue 3/29/11 @ 6:39:29 PM	Tue 3/29/11			
C:\Program Files\VMware\VMware Tools\VM...	Administrator	Tue 3/29/11 @ 6:39:29 PM	Tue 3/29/11			
C:\WINDOWS\system32\wscntfy.exe	Administrator	Tue 3/29/11 @ 6:39:29 PM	Tue 3/29/11			
C:\Program Files\VMware\VMware Tools\TPA...	Administrator	Tue 3/29/11 @ 6:39:29 PM	Tue 3/29/11			
C:\WINDOWS\system32\wuauctl.exe	Administrator	Tue 3/29/11 @ 6:39:29 PM	Tue 3/29/11			

Step 29: Click the “Programs Executed” button in the General user Activities window pane. Select the “View Applications Log” choice.

Step 30: Select the “Save Log” button at the top left of the page.

Step 31: Name the file “ProgramsExecuted” and save it on the desktop

Step 32: In order to receive the snapshots, create a folder called “Snapshots” on your desktop. Go to “My Computer” and then local disk C, documents and settings, all users, application data, and then AgentSS

Step33: Drag the images from the folder into the snapshots folder that was recently created on your desktop (this will allow for easy extraction when we move to analyzing the data)

Step 34: Click the “Files/Docs Accessed” button in the General user Activities window pane.

Step 35: Select the “Save Log” button at the top left of the page.

Step 36: Name the file “FilesDocs” and save it on the desktop

SpyAgent Events Log Viewer			
		967 Events Logged	
 Save Log  Reset  Export  Actions...			
Event	Target	Username	Time
 Monitoring Started	none	Administrator	Tue 3/29/11 @ 5:45:45 PM
 Window Viewed	Spytech SpyAgent	Administrator	Tue 3/29/11 @ 5:45:45 PM
 Program Started	C:\Program Files\Spytech Software\Spytech SpyAg...	Administrator	Tue 3/29/11 @ 5:45:45 PM
 File Created	C:\WINDOWS\Prefetch\SVCHOST.EXE-1B6CBF8F.pf	Administrator	Tue 3/29/11 @ 5:45:45 PM
 Window Viewed	Spytech SpyAgent	Administrator	Tue 3/29/11 @ 5:45:45 PM
 Window Viewed	Start Menu	Administrator	Tue 3/29/11 @ 5:45:45 PM
 Window Viewed	Microsoft Internet Explorer	Administrator	Tue 3/29/11 @ 5:45:45 PM
 File Created	C:\Documents and Settings\Administrator\Local Se...	Administrator	Tue 3/29/11 @ 5:45:45 PM
 Website Visited	http://www.microsoft.com/isapi/redirect.dll?prd=ie&pve...	Administrator	Tue 3/29/11 @ 5:45:45 PM
 Program Started	C:\Program Files\Internet Explorer\iexplore.exe	Administrator	Tue 3/29/11 @ 5:45:45 PM
 File Created	C:\Documents and Settings\Administrator\Cookies\...	Administrator	Tue 3/29/11 @ 5:45:45 PM
 File Created	C:\Documents and Settings\Administrator\Cookies\...	Administrator	Tue 3/29/11 @ 5:45:45 PM
 File Deleted	C:\Documents and Settings\Administrator\Local Se...	Administrator	Tue 3/29/11 @ 5:45:45 PM
 Website Visited	http://www.msn.com/	Administrator	Tue 3/29/11 @ 5:45:45 PM
 File Created	C:\Documents and Settings\Administrator\Cookies\...	Administrator	Tue 3/29/11 @ 5:45:45 PM
 File Created	C:\Documents and Settings\Administrator\Cookies\...	Administrator	Tue 3/29/11 @ 5:45:45 PM
 File Deleted	C:\Documents and Settings\Administrator\Cookies\...	Administrator	Tue 3/29/11 @ 5:45:45 PM
 File Created	C:\Documents and Settings\Administrator\Cookies\...	Administrator	Tue 3/29/11 @ 5:45:45 PM
 File Created	C:\Documents and Settings\Administrator\Cookies\...	Administrator	Tue 3/29/11 @ 5:45:45 PM
 File Created	C:\Documents and Settings\Administrator\Cookies\...	Administrator	Tue 3/29/11 @ 5:45:45 PM

Step 37: Click the “Events Timeline” button in the General user Activities window pane.

Step 38: Select the “Save Log” button at the top left of the page.

Step 39: Name the file “EventsTimeline” and save it on the desktop

SpyAgent Actions Log Viewer		126 Actions Logged
		Save Log Reset Export
Action Executed	Time	
SpyAgent Actions log viewed by Administrator	Mon 4/11/11 @ 11:06:11 PM	
Events log viewed by Administrator	Mon 4/11/11 @ 11:05:18 PM	
File System Usage Log viewed by Administrator	Mon 4/11/11 @ 11:03:45 PM	
Applications log viewed by Administrator	Mon 4/11/11 @ 11:02:45 PM	
Windows log viewed by Administrator	Mon 4/11/11 @ 11:01:53 PM	
Keystrokes log viewed by Administrator	Mon 4/11/11 @ 11:00:07 PM	
Keystrokes log viewed by Administrator	Mon 4/11/11 @ 11:00:01 PM	
ScreenSpy Options accessed by Administrator	Mon 4/11/11 @ 10:57:40 PM	
Logging Options accessed by Administrator	Mon 4/11/11 @ 10:54:57 PM	
Email Delivery Options accessed by Administrator	Mon 4/11/11 @ 10:53:43 PM	
Options accessed by Administrator	Mon 4/11/11 @ 10:52:52 PM	
Spytech SpyAgent Initialized by Administrator	Mon 4/11/11 @ 10:49:39 PM	
Computer Shutdown by Administrator	Mon 4/11/11 @ 10:45:39 PM	
Administrator active 4 minutes from Mon 4/11/11 @ 10:41:04 PM to Mon 4/11/11 @ ...	Mon 4/11/11 @ 10:45:39 PM	
Spytech SpyAgent Monitoring Started by Administrator	Mon 4/11/11 @ 10:41:03 PM	
Events log viewed by Administrator	Wed 3/30/11 @ 4:37:49 PM	
File System Usage Log viewed by Administrator	Wed 3/30/11 @ 4:37:04 PM	
ScreenShot Manager viewed by Administrator	Wed 3/30/11 @ 4:35:14 PM	
Applications log viewed by Administrator	Wed 3/30/11 @ 4:34:23 PM	
Keystrokes log viewed by Administrator	Wed 3/30/11 @ 4:33:25 PM	
ScreenShot Manager viewed by Administrator	Wed 3/30/11 @ 4:32:34 PM	
File System Usage Log viewed by Administrator	Wed 3/30/11 @ 4:32:30 PM	
Windows log viewed by Administrator	Wed 3/30/11 @ 4:32:19 PM	
Keystrokes log viewed by Administrator	Wed 3/30/11 @ 4:31:28 PM	
Keystrokes log viewed by Administrator	Wed 3/30/11 @ 4:30:36 PM	
Administrator active 4 minutes from Wed 3/30/11 @ 4:26:18 PM to Wed 3/30/11 @ 4:...	Wed 3/30/11 @ 4:30:27 PM	
Spytech SpyAgent Monitoring Stopped by Administrator	Wed 3/30/11 @ 4:30:27 PM	
Soutach.SnapAgent Monitoring Started by Administrator	Wed 3/30/11 @ 4:26:02 PM	

Step 40: Click the “SpyAgent Actions” button in the General user Activities window pane.

Step 41: Select the “Save Log” button at the top left of the page.

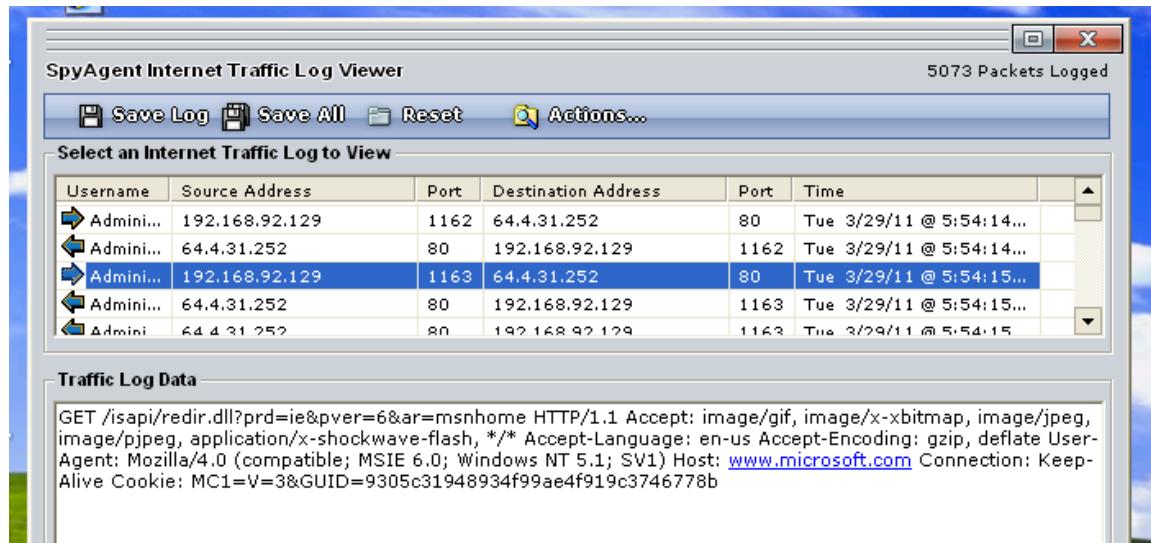
Step 42: Name the file “SpyAgentActions” and save it on the desktop

SpyAgent Network Connections Log Viewer								122 Connections Logged
						Save Log Reset Export	Whois	Actions...
Username	Local Address	Port	Remote Address	Port	State	Time		
Administrator...	james-829ff26fc.localdo...	1166	cds61.evr9.msecn.net	80	Established	Tue 3/29/11		
Administrator...	james-829ff26fc.localdo...	1167	cds61.evr9.msecn.net	80	Established	Tue 3/29/11		
Administrator...	james-829ff26fc.localdo...	1168	cds58.evr9.msecn.net	80	CloseWait	Tue 3/29/11		
Administrator...	james-829ff26fc.localdo...	1169	199.93.63.126	80	Established	Tue 3/29/11		
Administrator...	james-829ff26fc.localdo...	1170	65.55.149.119	80	Established	Tue 3/29/11		
Administrator...	james-829ff26fc.localdo...	1171	207.46.140.46	80	Established	Tue 3/29/11		
Administrator...	james-829ff26fc.localdo...	1172	65.55.18.18	80	Established	Tue 3/29/11		
Administrator...	james-829ff26fc.localdo...	1192	192.70.222.43	80	Established	Tue 3/29/11		
Administrator...	james-829ff26fc.localdo...	1195	74.125.226.145	80	Established	Tue 3/29/11		
Administrator...	james-829ff26fc.localdo...	1200	74.125.226.179	80	Established	Tue 3/29/11		
Administrator...	james-829ff26fc.localdo...	1202	74.125.226.169	80	Established	Tue 3/29/11		
Administrator...	james-829ff26fc.localdo...	1203	74.125.226.179	80	Established	Tue 3/29/11		
Administrator...	james-829ff26fc.localdo...	1204	iad04s01-in-f113.1.e100...	80	Established	Tue 3/29/11		
Administrator...	james-829ff26fc.localdo...	1205	74.125.226.178	80	Established	Tue 3/29/11		
Administrator...	james-829ff26fc.localdo...	1206	qy-in-f138.1.e100.net	80	Established	Tue 3/29/11		
Administrator...	james-829ff26fc.localdo...	1207	qy-in-f118.1.e100.net	80	Established	Tue 3/29/11		
Administrator...	james-829ff26fc.localdo...	1208	qy-in-f118.1.e100.net	80	Established	Tue 3/29/11		
Administrator...	james-829ff26fc	1029	0.0.0.0	0	Listen	Tue 3/29/11		
Administrator...	james-829ff26fc.localdo...	1163	wwwbay3vip.microsoft.com	80	Established	Tue 3/29/11		
Administrator...	james-829ff26fc.localdo...	1164	adcentercanada.com	80	Established	Tue 3/29/11		
Administrator...	james-829ff26fc.localdo...	1165	65.55.17.27	80	Established	Tue 3/29/11		
Administrator...	james-829ff26fc.localdo...	1170	65.55.149.119	80	CloseWait	Tue 3/29/11		
Administrator...	james-829ff26fc.localdo...	1175	192.70.222.34	80	Established	Tue 3/29/11		
Administrator...	james-829ff26fc.localdo...	1176	192.70.222.56	80	Established	Tue 3/29/11		
Administrator...	james-829ff26fc.localdo...	1179	192.70.222.56	80	Established	Tue 3/29/11		
Administrator...	james-829ff26fc.localdo...	1181	192.70.222.75	80	Established	Tue 3/29/11		
Administrator...	james-829ff26fc.localdo...	1182	192.70.222.56	80	Established	Tue 3/29/11		
Administrator...	james-829ff26fc.localdo...	1183	65.55.239.188	80	Established	Tue 3/29/11		

Step 43: Click the “Internet Activities” button in the Internet Activities window pane.

Step 44: Select the “Save Log” button at the top left of the page.

Step 45: Name the file “Internet Activities” and save it on the desktop

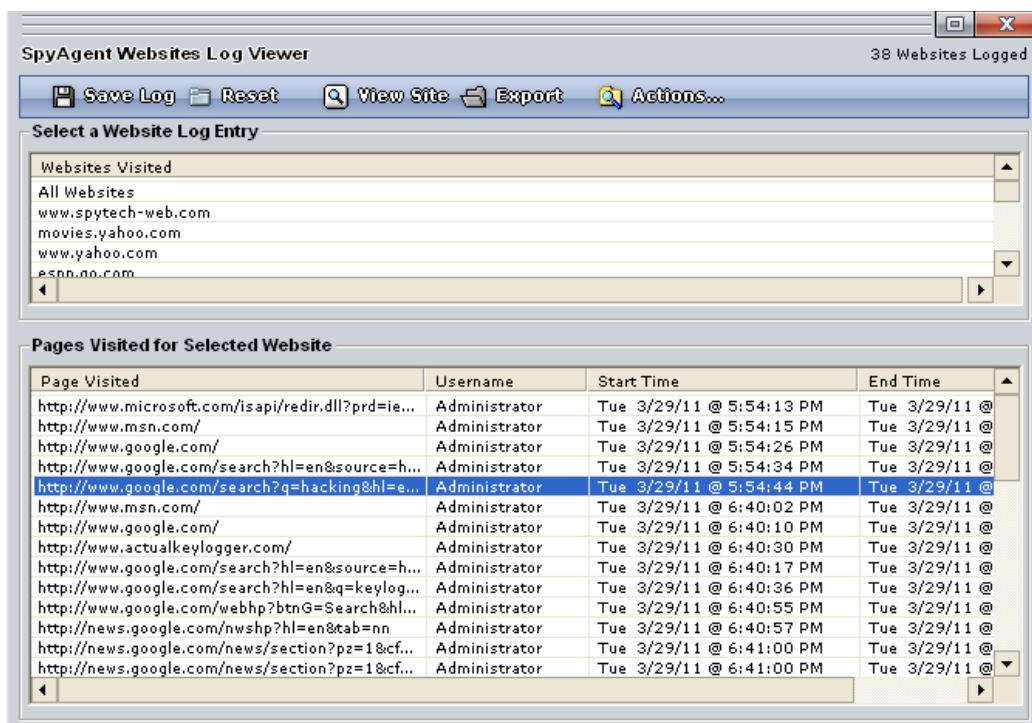


Step 46: Click the “Internet Activities” button in the Internet Activities window pane.

Select Internet Traffic Log choice.

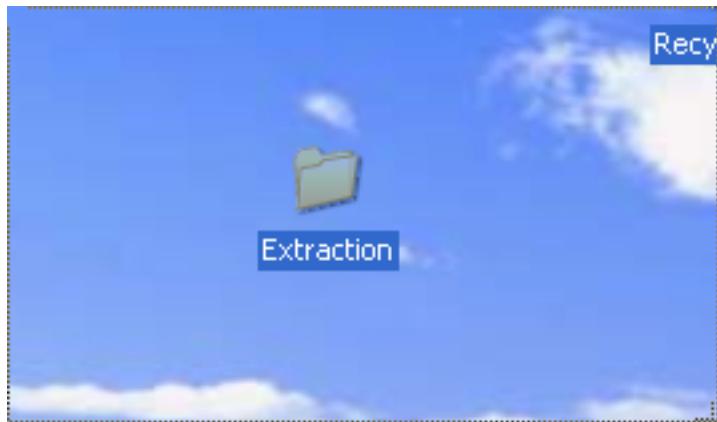
Step 47: Select the “Save Log” button at the top left of the page.

Step 48: Name the file “InternetTraffic” and save it on the desktop as an HTML file.



Step 49: Click the “Websites Visited” button in the Internet Activities window pane.

Step 50: Select the “Save Log” button at the top left of the page.
Step 51: Name the file “Websites” and save it on the desktop
Step 52: Click the “Internet Activities” button in the Internet Activities window pane.
Select Internet Connections Log choice
Step 53: Select the “Save Log” button at the top left of the page.
Step 54: Name the file “InternetConnections” and save it on the desktop



Step 55: On your desktop, create a file called “Extraction”
Step 56: Place all files created from previous steps into the “Extraction” folder
Step 57: Insert the USB jump-drive into the computer.
Step 58: Insert the “Extraction” folder onto the USB jump-drive
Step 59: Delete the “Extraction” folder from the desktop to cover your tracks
Step 60: End

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